

ORCHESTRA OCloud Sales

Part 1 of 2



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Sales roadmap

Overview



F



Process flow



Sales quotation (optional) Request a sales order (quote)

Sales order (SO)

Receive order from a customer

Marks inventory as "committed"

Can print/email/save

Delivery

Removes inventory from stock

Typically happens before A/R Invoice is sent to customer

Inventory Batch # is captured

Can print/email/save

A/R credit memo

Used for goods return from or credit to customer. Brings inventory back into stock

A/R invoice (mandatory)

Books the payable/financial side of sale

Incoming payment will eventually be applied

Can print/email/save



Core sales functions







Adding a sales order

Modules > Sales - A/R > Sales order



In the following scenario, we will be inputting an order of 20 cases of Portlandia Bourbon from our customer, Pacific Distributing Inc.

- **1.** Open a sales order function (stay in ADD mode)
- 2. Search for the customer who placed an order (e.g. Pacific Distributing Inc.)
- 3. Search by customer code, name and/or wildcard
- 4. Select the customer and click < Choose>

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65 3002-SB750			Portlandi	a Bourbon - P	Bottle 750ml			40	45
66 3003-B1275	0		Hucklebe	rry Vodka - (Case 12 x 7	iOml		50	00.
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- **1.** Enter 'Planned Ship Date' when the item is scheduled for shipment (gives an estimated time to crew on the floor when inventory will be decremented)
- 2. Search for 'Item No.' (e.g. * will bring up a list of all your items)
 - To add multiple items, hold ctrl button and click to select
- 3. Click <Choose>



- 4. Specify the quantity of each committed item
- 5. Specify the price of each item
 - Unit price should pre-populate based on price list
- 6. Click < Add & New> to enter the sales order

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7. Preview, print and/or email the SO directly from the Orchestrated Toolbar!

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3002-B12750 Port Bott	Date: 9/1/2020	BILL OF LADING	s	Page 1 of 1 sales Order
	1234 Brew St Portland, OR 97225 Tel: 123-465-7880 SHIP TO Pacific Distributing Inc. 1215 Elm Street Portland, OR 90210	FG1	1	0014
	Company ID# Ref Numb C1005	er Shipping Type Distributor Truck	Terms Net 30 Days Quantity	Due Date 9/15/2020 Weight
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You can also select alternate layout (bill of	Where the rate is dependent or value, shippers are required or declared value of the property is specification for loss or damence in	red to state specifically in writing the agreed of Ily stated by the shipper to be not exceeding this shipment may be applicable. [Car	Weight:	0.00 Mows:
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Real life practice scenarios

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Delivery





Adding a delivery

Modules > Sales - A/R > Delivery Cockpit > Sales Orders Not Delivered



In the following scenario, we will be shipping 20 cases of Portlandia Bourbon to our customer Pacific Distributing.

- 1. Open the sales order related to the goods being delivered
 - Find the SO via My Sales Orders Not Delivered, Enterprise Search, or using Find Mode on an SO





- 2. Select the sales order from the open items list
 - Drill in using the yellow arrow

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4. Double check to ensure delivery date is correct

5. Verify the actual quantities are delivered to your customer (this **will** impact your inventory)

6. Click <Add & New> <Yes>

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ustomer Name	Pacific Distributing Inc.		Stat	us	Open		
ontact Person	•			ting Date	09/15/2	0	
ustomer Ref. No.			Deli	very Date	09/15/2	0	
cal Currency	•		ער ™	ument Date	09/15/2	0	
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marks		Dis	play Available	e Batches	All				N		\$ 7,311.0
			Update	Cancel					Auto	-Select All 🦼	
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- 7. Choose which batch(es) is/are being delivered
 - Can click < Auto-Select All> to automatically pull from the oldest batch first
 - If item delivered is consumable, a batch number will be required
 - If multiple items, highlight rows one by one, select the batch number and click <**Update**> after each one
- 8. Click <**OK**>







Real life practice scenario



Peter handles deliveries, and the order of <u>50 12 x750ml cases</u> each of <u>American Whiskey</u>, <u>Portlandia Bourbon</u>, and <u>Huckleberry Vodka</u> has been delivered! He has yet to send an invoice to <u>City Beverage</u> <u>Co.</u>, but he does want to ensure his finished goods inventory is up to date and decremented. After double-checking the outgoing shipment, he notes he delivered everything as ordered on the SO. Can you help him enter the delivery into Orchestrated?









Adding and A/R invoice

Modules > Sales - A/R > A/R invoice

Cockpit > Enterprise Search for BP > Deliveries



1.

In the following scenario, we will be invoicing Pacific Distributing Inc. for the BBLS of pale ale we delivered to them

- Open the delivery related to the goods being invoiced
 - Do an Enterprise Search for a Business Partner and use filters to find open Deliveries
 - OR open a Delivery and use Find Mode





2. Select the delivery from the open items list Click to open _ Layout 🗖 Record 1-2 of 2 resources View 10 20 40 Search For "Pacific Distributing" Sales Delivery × Status × $\overline{}$ \$4 Sales Delivery - 4 Find Related BP Name: Pacific Distributing Inc. Doc Number: 10003 Posting Date: 2018-10-22 Delivery Date: 2018-10-22 All BP Code: C1005 Status: O(Open) Posting Date: 2018-10-22 Remarks: Based On Sales Orde... Document Date: 2018-10-22 Customer Ref. No.: 12112 Sales Employee: Daniel Wilson Total: 1804.000000 Contact Person: Master Data (1) Project: > Business Partner (1) Owner: Sales Deliv A/R 1 \$4 Sales Delivery - 17 Find Related > A/F BP Name Pacific Distributing Inc. Doc Number: 10011 Posting Date: 2020-09-15 Delivery Date: 2020-09-15 Remarks: Based On Sales Orde... Total: 7311.000000 BP Code: C1005 Status: O(Open) Sa \sim Sales Delivery (3) Document Date: 2020-09-15 ✓ ✓ Contact Person ⇔ Customer Ref. No Project: Owner: Contact Person Sales Employee: Daniel Wilson ✓ N/A (3) Sales Delivery \checkmark \checkmark BP Code \Leftrightarrow C1005 (3) ∨ 🕑 BP Name Pacific Distributing... (3) ✓ ✓ Posting Date ⇒ 2018-10-22 (1) 2020-09-15 (2) ✓ ✓ Delivery Date ⇔ ✓ 2018-10-22 (1) ✓ 2020-09-15 (2) Status ⇒ C(Closed) (1) O(Open) (2) 🗸 🔽 Document Date 🖨 🔶 C1005 Customer Code No. Primary 10011 Customer Name Pacific Distributing Inc. Status Open **T**(3) Contact Person Posting Date 09/15/20 Customer Ref. No. Delivery Date 09/15/20 Ŧ Local Currency Document Date 09/15/20 Logistics Accounting Electronic Documents Attachments Contents Item Summary Type No Summary Ŧ Item/Service Type Quantity Unit Price Discount % Tax Code Total # Item No. Item Description Distr. Rule ➡ 3002-B12750 Portlandia Bourbon - Case 12 x 750ml Bottles 20 \$ 365.5500 0.00 🔿 EX \$ 7,311.00 1 3. In the lower right corner, click <Copy To> and select 'A/R Invoice' Sales Employee Daniel Wilson • 🗉 Total Before Discount \$ 7,311.00 Owner Discount Total Weight 0.00I b Freight Rounding 47.550 GAL Volume Tax Est. Pallet Spots 0.000 \$ 7,311.00 Total Based On Sales Orders 10014. Remarks OK Cancel Finalize Copy From Return Request Return A/R In

	4. Verify the quantities being invoiced match with what you delivered
A/R Invoice	 Make adjustments if necessary
Customer Code	Pacific Distributing Inc. 5. Verify the unit price is correct
Customer Ref. No.	— Make changes if necessary
	6. Click <add &="" new=""> <yes></yes></add>
Contents Item/Service Type # Item No. 1 3002-B12750 2	Logistics ting casic Documents Attachments Item Summary Type No Summary Item Item Descripti Quantity Unit Price Disc Tax C Total Portlandia Bourb 20 \$ 365.5500 0.00 EX 0.00 Image: Summary Type No Summary Image: Summary Type No Summary Image: Summary Type Portlandia Bourb 20 \$ 365.5500 0.00 EX Image: Summary Type Image: Summary Type Image: Summary Type Image: Summary Type Image: Summary Type Image: Summary Type Image: Summary Type Image: Summary Type Image: Summary Type Image: Summary Type Image: Summary Type Image: Summary Type Image: Summary Type Image: Summary Type Image: Summary Type Image: Summary Type Image: Summary Type Image: Summary Type Image: Summary Type Image: Summary Type Image: Summary Type Image: Summary Type Image: Summary Type Image: Summary Type Image: Summary Type Image: Summary Type Image: Summary Type Image: Summary Type Image: Summary Type Image: Summary Type Ima
Sales Employee Owner	Daniel Wilson Total Before Discount \$7,311.00 Discount %
Total Weight Volume	0.00Lb w Payment
Add & New Ca	Bill To: Bill To Ship To: Ship To:
	Company ID# Ref Number Shipping Type Terms Due Date C1005 Distributor Truck Net 30 Days 10/15/2020 Item Code Description Quantity Unit Price Ext Price 3002-B12760 Portlandia Bourbon - Case 12 x 750ml Bottles 20.00 \$ 365.55 \$ 7,311.00
Preview, print and/or ema chestrated toolbar.	ail the A/R Invoice directly from the Less Discourts: \$ - Tax & Freight: \$ - Less Applied Credits: \$ -



Relationship map





Real life practice scenario

	Penny handle deliveries and the 50 case <u>Huckleberry</u> Invoice?	lles accounting. She just started reviewing her list on nd notices she needs to invoice City Beverage Co. fo ses of <u>American Whiskey</u> , <u>Portlandia Bourbon</u> & <u>Vodka</u> . Can you help her create an Orchestrated A/F
Search Resù.	Dural Li ef annor	
Layout	Record 1-1 of 1 resources	Customer Code C1065 No. Primary V 10008
Select a search template	Search For "city beverage" Sales belivery × » Posting Date ×	Customer Name City Beverage Co Status Open Contact Person ▼ Posting Date 09/02/20
All	BP Code: C1065 BP Name: City Beverage Co	Customer Ref. No. Due Date 10/01/20 Do Local Currency ▼ Document Date 09/02/20
Master Data (3) > Business Partner (3) A/R Transaction (4) ▼ Sales Delivery (2) ~ (> Contact Person ⊕ (> M/4 (2) ~ (> BP Code ⊕ (> C1065 (2) ~ (> BP Name ⊕ (> C105 (2) ~ (> BP Name ⊕ (> 2018-10-22 (1) (> 2020-09-02 (1) ~ (> 2018-10-22 (1) (> 2020-09-02 (1) ~ (> Status ⊕ (> 2018-10-22 (1) (> 2020-09-02 (1) ~ (> Status ⊕ (> 2018-10-22 (1) (> 2020-09-02 (1) ~ (> Status = (> 2018-10-22 (1) (> 2020-09-02 (1) ~ (> Status = (> Stales Employee ⊕ (> Mark Anderson (2) > Sales Order (2)	Customer Code C1065 Customer Name CCNP Beverage Co Contact Person Customer Ref. No. Local Currency Item/Service Type Item Item/Service Type Item 3001-812750 American Whiskey - Case 12 x 750ml Bottles 50 § 327. 2 3002-812750 Huckleberry Vodka - Case 12 x 750ml Bottles 50 § 297. Sales Employee Mark Anderson Owner Conce Conce	Contents Logistics Accounting Biertonic Documents Attachments Payment Doc Payment Doc Biertonic Documents Attachments Item/Service Type Item event Quantty Unit Price Disc Tarc C Total 1 3001-B12750 Portlandia Bourb 50 \$ 356.4100 0.00 EX 3 3003-B12750 Portlandia Bourb 50 \$ 356.4100 0.00 EX 3 3033-B12750 Huckleberry Vod 50 \$ 227.9100 0.00 EX 4 Item Revent Item Revent Item Revent Item Revent Item Revent Item Revent 56.4100 Oxoner Item Revent Item Revent Item Revent Item Revent Item Revent 56.4101 Item Revent Item Revent Item Revent Item Revent Item Revent 77.900 Item Revent Item Revent Item Revent Item Revent Sales Employee Mark Anderson Item Revent Item Revent Item Revent Volume 356.630 GAL Item Revent Item Revent Item Revent I
 Enterprise Search From th Verify in a. Main Verify the a. Main Add 8 	rise Search for City Beverage Co. a for and select correct delivery he delivery, click < Copy To > 'A/R Invoice nvoiced quantities ke changes if necessary unit price ke changes if necessary & New > < Yes >	ce'