

Multi-select parameter(s) not filtering data in Crystal Report

Issue

Optional, multi-select parameters have no affect on the data returned in a report. The parameters as such look like the image below. If I check any of those boxes, the report still returns data for all three values.

Annual Sales Analysis (by Quarter) - Selection Criteria

Document Type: Invoice

Posting Date To Year:

Customer Group: ☒ ...

OK Cancel

	Value	Description	Check
1	100	Distributor	<input type="checkbox"/>
2	102	Account	<input type="checkbox"/>
3	103	Inter Company	<input checked="" type="checkbox"/>

Fix

1. Open the Report and Layout Manager
2. Find the report name in the List tab on the left, or Search tab
3. Select it
4. Click Edit

Report and Layout Manager

List Search

Asterisk Indicates ☒ Report ☒ Layout

- Sales Order*
- Delivery*
- Return Request*
- Return*
- A/R Down Payment Invoice*
- A/R Invoice*
- A/R Invoice + Payment*
- A/R Credit Memo*
- A/R Reserve Invoice*
- Recurring Transactions*
- Dunning Wizard*
- Sales Reports*
 - Electronic Reports
 - Open Items List*
 - Sales Analysis*
 - Backorder*
 - Orchestrated Reports*
 - Monthly Customer Status Report
 - Annual Sales Analysis (by Quarter)
- Purchasing - A/P*
- Business Partners*
- Banking*
- Inventory*

ID: RCR10005

Name: Annual Sales Analysis (by

Last Updated: 03/26/21

Author: System

Status: Active

B1 version:

Crystal Reports:

Localization: US

Menu Location: Sales - A/R* > Sales Reports* >

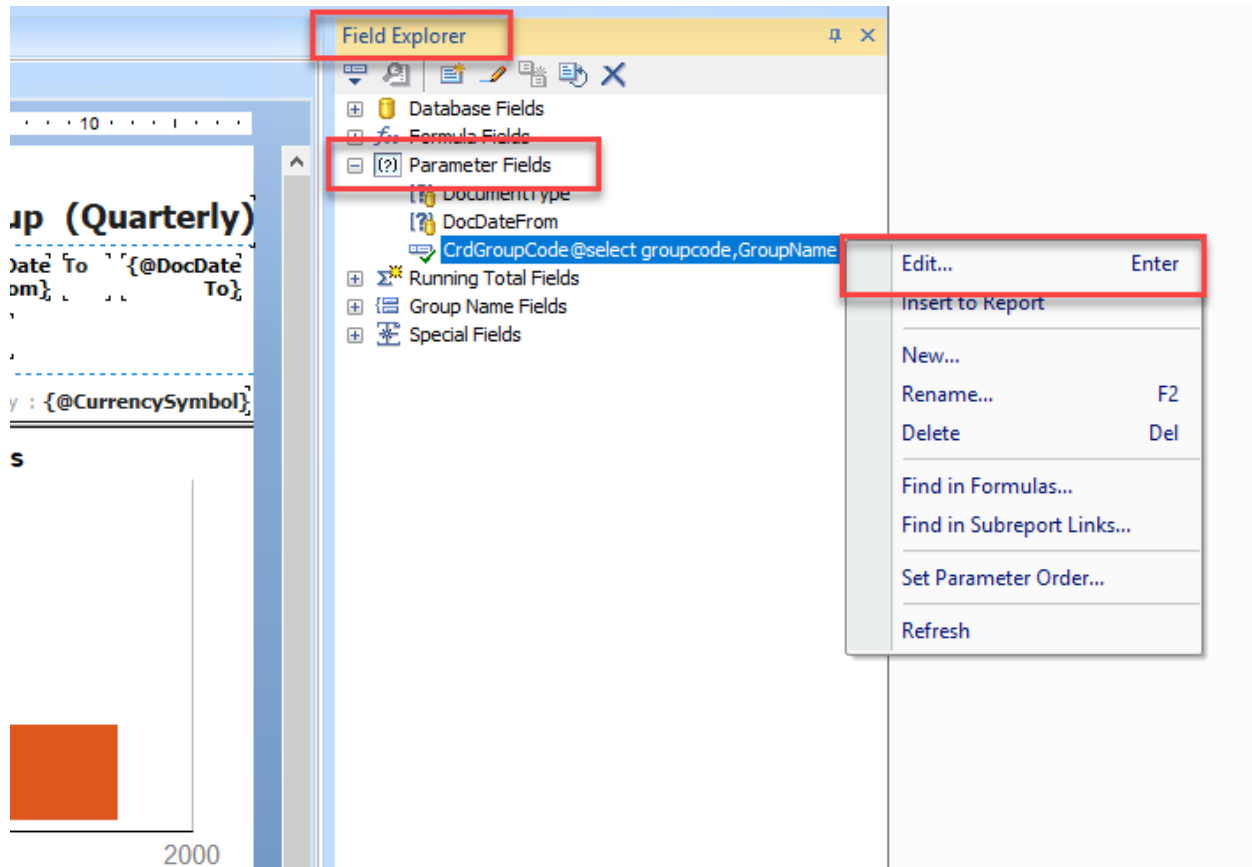
☐ Visible For Mobile

Run Report Edit Set Authorization

OK Cancel Refresh

Export Import

5. In Crystal Editor, open the Field Explorer (if not already open) by going to View > Field Explorer.
6. Go to Parameter Fields
7. Find the parameter
 - a. Note, it will be named something like like <fieldName>@<select statement>
8. Right click, Edit



9. Change the Value Option: Optional Prompt to False:

Edit Parameter: CrdGroupCode@select groupcode,GroupName from ocrp where grouptype = 'C'

Edit a parameter and list of values.

Name: ct groupcode,GroupName from ocrp where grouptype = 'C' Type: String List of Values: Static

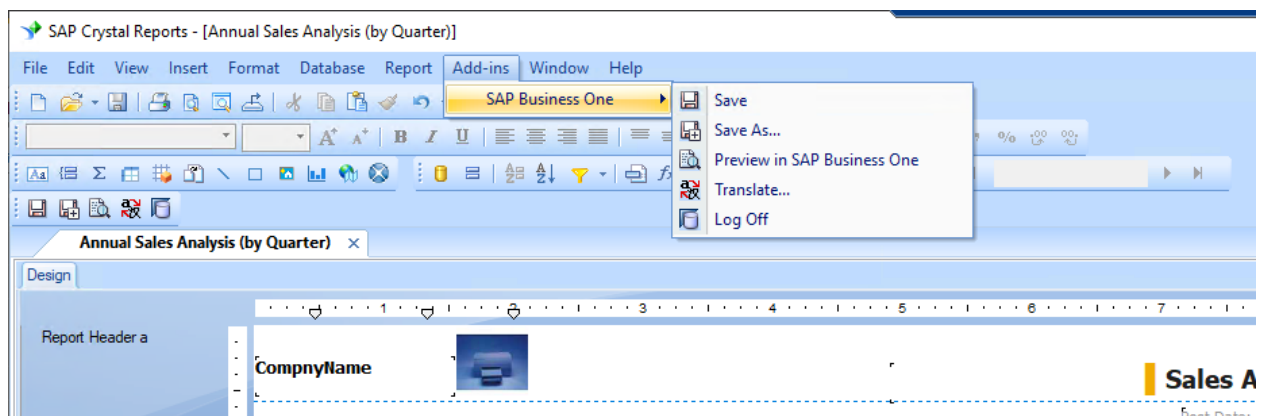
Value Field: (None) Description Field: (None)

Value Options:

Option	Setting
Show on (Viewer) Panel	Editable
Prompt Text	Customer Group:
Prompt With Description Only	False
Optional Prompt	True
Default Value	True
	False

OK Cancel Help

10. Save the report, Add-ins > SAP Business One > Save.



Now, even though I have to select values for that parameter each time, it will at least be functional. Hooray!