

Summary

Sometimes, if you log into your database (especially if your database is new). You might see this message:

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	System Message	
	Cannot connect to SAP Business One Integration Service. In the Microsoft Services () window, make sure this service is running.	
1	03/01/16	CAD Baines
	S-AOPM	A ROLE & CE 740PM

Step by Step Guide

This simply refers to the fact that you have a special add-on that is turned on but not configured/available. This doesn't affect your database but here is how to turn it off:

- 1. Go to Administration->System Initialization->General Settings
- 2. Go to the Cockpit tab and click on the More button
- 3. Ensure that the "Enable SAP Crystal Dashboards" box is not checked and click OK

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You should not receive that message next time you log in.