

## Summary

When using Windows 8/8.1/10 on a newer computer, you may run into an issue where the mouse cursor that is displayed on your screen does not line up with where the actual click is registered in Orchestrated. For example, you might try to click on Sales Order and a Production Order opens instead:

Common Functi	ons						
🕈 Choose Company	📲 Add-On Manager	HRP Wizard	Bill of Materials	Production Order	Sales Order	A/R Invoice	

This is caused by a Windows feature that allows you to scale your displays to adjust the size of icons, windows, etc on each screen.

Additionally, you may have resolution problems where the screen looks small or scrunched up.

To fix this, you can follow these steps:

Windows 8/8.1:

- 1. Right-click on your Desktop and choose "Screen Resolution"
- 2. Click the option "Make text and other items larger or smaller"

	Screen Resolution	_ 🗆 🗡
🔄 🏵 🔹 🕆 🖳 🗸 d	Control Panel   Appearance and Personalization   Display   Screen Resolution	Search Control Panel
File Edit View Too	ols Help	🐰 🖻 🗋 🗙 🖌 🖃 🕥
	Change the appearance of your displays	
		2 Detect Identify
	Display: 1. ThinkPad Display 1366x768	
	Orientation: Landscape V	
	Multiple displays: Extend desktop to the display 🗸	
🗌 Make this my main display		Advanced settings
	Project to a second screen (or press the Windows logo key 🗮 + P) Make text and other items larger or smaller What display settings snould   choose?	
	0	K Cancel Apply
items		s Computer



3. Check the box for "Let me choose one scaling level for all my displays"

	Display	- 🗆 ×			
🛞 🏵 🔹 🕆 💆 🕨 Control Pa	anel   Appearance and Personalization   Display	✓ ♂ Search Control Panel			
File Edit View Tools Help		👗 🖻 📋 🗙 🖌 🖃 🥥			
Control Panel Home	Change the size of all items				
Adjust resolution Adjust brightness	Make text and other items on the desktop smaller and larger. To temporarily enlarge just part of the screen, use the <u>Magnifier</u> tool.				
Calibrate color Change display settings	Smaller - 100%	-			
Project to a second screen Adjust ClearType text	○ Medium - 125%				
	○ Larger - 150%				
	Custom signed ptions				
<	✓ Let me choose one scaling level for all my displays				
	Change only the text size Instead of changing the size of everything on the desktop, change only the to	ext size for a specific item.			
	Title bars v 11 v Bold				
Constant	If you use one scaling level, some items might be different sizes on differ You'll see this change the next time you sign in.	rent displays. Apply			
See also Personalization					
Devices and Printers					

- 4. Select the size that works best on your screens
- 5. Click Apply to save the settings
- 6. Log out of Windows and log back in to apply the changes

Windows 10:

- 1. Right-click on your Desktop and choose "Display Settings"
- Select each of your monitors and set the "Change the size of text, apps, and other items:" to the same number (100% is recommended. You can go higher if it looks better on your screens. They just need to all be the same)



← Settings	- 🗆 ×			
र्ट्रें SYSTEM	Find a setting			
Display	Customize your display			
Notifications & actions				
Apps & features				
Multitasking	<mark>⊾</mark> 1 4 3 2			
Tablet mode				
Battery saver	dentify Detect Connect to a wireless display			
Power & sleep	Change the size of text, apps, and other items: 100%			
Storage	(Recommended)			
Offline maps	Orientation			
Default apps	Landscape $\checkmark$			
About	Adjust brightness level			

- 3. Click Apply to save the settings
- 4. Log out of Windows and log back in to apply the changes