



## **[Retail Transfer] - Mismatch Rows When Adding Item On Sales Order**

### Issue

Scenario: You have a Sales Order ready to transfer to using the Retail Transfer tool in Orchestrated. However, you decide to add an additional item to the Sales Order first but not in the last row on the sales order, but rather by using the "Add Row" option and picking a higher-level row.

Expected: The Retail Transfer will copy the Sales Order as it sees it matching every row from it.

Actual: The retail transfer will copy the original Sales Order but add in the additional items to the very last row.

### Workaround

This is just visual glitch and doesn't interfere functions of the Retail Transfer. But if the transfer must match the same order as the Sales Order, the Sales Order must be recreated.

### Resolution

### Future Release