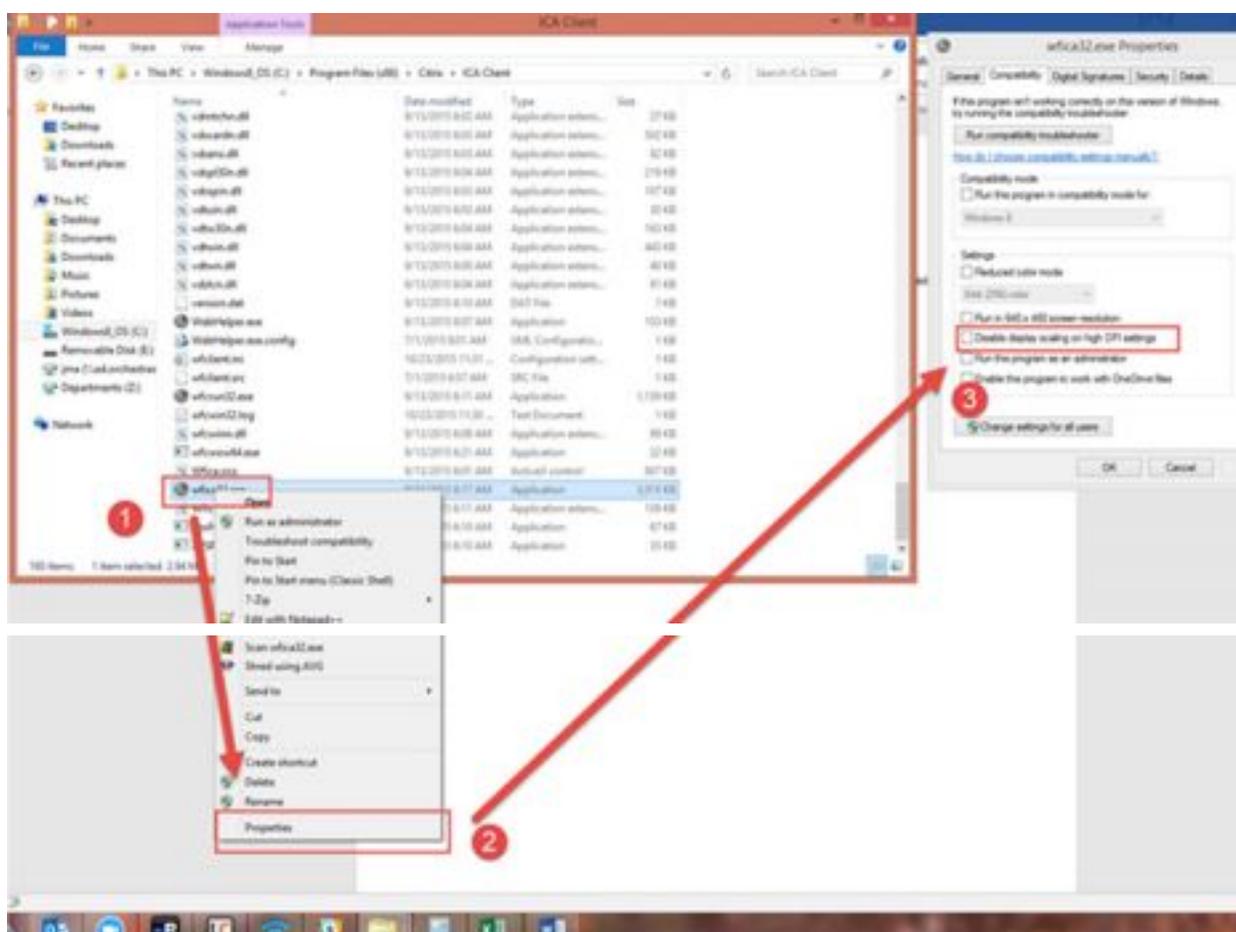




# Blurred Text/Screen When Logging Into Orchestrated (Windows Only)

## Issue and Resolution

If you have recently updated your Citrix receiver and found that the overall system is blurred, please do the following to disable a setting that is causing the issue with the update:



1. Go to the path of where you installed Citrix, typically located here: C:\Program Files (x86)\Citrix\ICA Client
2. Locate a file called wfica32.exe and right-click on it.
3. Select Properties and then go to the compatibility tab
4. Check the box labeled “Disable Display Scaling on High DPO Settings”



On new Windows OS, you may see an additional option to disable it by Application, System or System (Extended). You want to choose System when given the option.

5. Log off Orchestrated and then log back on

Your graphics should now appear normal again.

Version 4.7.1.0