



Why Don't Shipping Types On An SO Populate On Sales Documents?

There are two reasons this might be the case:

1. Only certain sales documents (e.g. Bill of Lading) are designed to populate the Shipping Type
2. The "Shipping Type" field located on the Logistics Tab is where this data is pulled from – not the "Shipping Type" column of the document itself.

We don't recommend you display the "Shipping Type" column on the sales documents specifically to avoid confusion. When you print a sales document (e.g. Bill of Lading) it pulls from the Logistics tab. So if you create an SO and it defaults to a blank shipping type, the Bill of Lading will show "Ship Via: - " whereas if you change it on the Logistics tab to "UPS Ground" (for example) it will ask to update the fields on the SO itself and will then display as "Ship Via: UPS Ground" on the Bill of Lading. *The Shipping Type column on the sales document itself is only accurate if the person who creates the document ensures they entered the Shipping Type on the Logistics tab.*